



International Organization for Migration (IOM)

The UN Migration Agency

### **OPEN TO INTERNAL & EXTERNAL CANDIDATE**

Reference No. : **SVN/MZ10/2022/009**

Position Title : Psychosocial Support Assistant

Duty Station : Pemba, Cabo Delgado, Mozambique

Job Family : MHPSS

Classification : General Service, Grade: G-5

Type of Appointment : **Special Short-Term Graded Contract, 6 (six) months with the possibility of extension. The first six months shall be considered as probation period. Note that duration of initial contract will subject to funding availability.**

Report to : Programme Manager (Protection/MHPSS)

Estimated Start Date : **As soon as possible**

Closing Date : **04 March 2022**

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive environment. For the purpose of this vacancy, the following internal candidates who meet the eligibility criteria are considered as first-tier candidates:

- Internal candidates on regular or fixed-term contracts should meet the minimum time in post requirement of eighteen months or more at the time of the closing of the SVN
- The minimum time in post requirement is six months for such internal candidates who are incumbents of a position being advertised or confirmed for discontinuation.
- Internal candidates on short-term contracts should meet the minimum time in post requirement of six months or more at the time of the closing of the SVN.

In addition, all applicants should meet eligibility requirements for languages, education and work experience requirements stipulated in the SVN.

***Context:***

Under the overall supervision of the Programme Manager (MHPSS/Protection), in close coordination with Head of Sub Office and the direct supervision of the Programme Officer (MHPSS/Protection), the successful candidate will contribute to the implementation of IOM Mozambique's projects in the area of Protection and MHPSS in Emergencies with a focus on the response to cyclone Kenneth.

***Responsibilities and Accountabilities***

1. Provide individual and group counselling and general psychosocial services for displaced families and individuals in camps, transit centers, areas of relocation and host communities.
2. Identify severe mental health cases that require specialized interventions and refer them to local mental health institutions and/or specialists, including provision of transportation and admission costs, if required.
3. Support patients with compliance with medical treatments, including support to families and caretakers
4. Carry out regular follow-up of beneficiaries referred to local mental health institutions and specialists.
5. Coordinate the work of field level activists to facilitate timely and effective execution of programmes activities, equitable and appropriate allocation of tasks and responsibilities within the team, technical support and monitoring of community focal points and volunteers, as well as transparent and accountable use of allocated financial resources.
6. Maintain regular liaison and coordination of activities with other IOM field teams such as Health, Shelter and CCCM to maximize the use of resources and ensure the delivery of integrated services.
7. Provide technical support to local implementing partners in carrying on MHPSS community-based initiatives in resettlement sites and host communities including training sessions on Psychological First Aid (PFA) and family psychoeducation.
8. Report on the activities and capacity building sessions conducted to the direct supervisor through clear and concise reports on weekly and monthly basis, as well as fill the program's monitoring tools in accordance with structured reporting requirements.
9. Provide administrative support to the MHPSS/Protection Officer for the efficient operation of the projects.
10. Any other duty as may be assigned by the supervisor

***Required Qualifications and Experience*****Education**

- Bachelor's Degree in Psychology or Educational Psychology from an accredited academic institution with at least three years of relevant experience. Major in clinical or counselling psychology preferable, or
- Minimum completed High School degree with certification in computer science with at least Five years of relevant work experience

## Experience

- Previous experience working in community-based MHPSS in emergencies and displacement, including providing Psychological First Aid (PFA) and family psychoeducation.
- Knowledge of the mental health system and institutions, and experience in working with mental health partners or programmes
- Previous experience conducting individual and group counselling and focused psychosocial services, including treatment adherence counselling and support
- Experience coordinating with NGO partners and/or field level activists/volunteers in implementation of activities
- Experience in communicating and working with a wide range of people, including people of culturally diverse backgrounds
- Previous working experience in an international organization and familiarity with the IOM/UN common system or similar systems is an advantage.

## Skills

- Good communication, interpersonal and organizational skills.
- Ability to write clearly and concisely including activity reports
- Demonstrated gender awareness and gender sensitivity;
- Ability to work effectively and harmoniously with colleagues from varied cultures and professional backgrounds
- Ability to work under pressure
- Personal commitment, efficiency, flexibility and drive for results
- Ability to work effectively and harmoniously in a team with colleagues from various cultures and professional backgrounds
- Proficiency in Office applications, including Word and Excel and internet explorer

## Languages

Fluency in **Portuguese** is required (oral and written). Knowledge of English and local languages of Cabo Delgado province is desirable.

## *Required Competencies*

The incumbent is expected to demonstrate the following values and competencies:

### Values

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

### Core Competencies – behavioural indicators

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.

- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

### ***Other***

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment, verification of Education certificate and security clearances.

### ***How to apply:***

Interested candidates are invited to submit their applications in **ENGLISH**, with:

- a) Cover letter, clearly specify suitability and availability date
- b) Detailed *curriculum vitae*, including historical salary and minimum three referees (preferably former direct supervisors).

Please submit your application by email to [iommzbvacancies@iom.int](mailto:iommzbvacancies@iom.int) , indicating the reference code above **[(NAME, SVN/MZ10/2022/009 – Psychosocial Support Assistant)]** as subject. The deadline for applications is **04 March 2021**.

***Only applicant who meets the above qualification will be considered***

### ***Posting period:***

From 18.02.2022 to 04.03.2022